

## **STUART & HARRISON (SALES) PTY LTD PRIVACY STATEMENT**

1. Stuart and Harrison (Sales) Pty Ltd recognizes the importance of your privacy. We are bound by the National Privacy Principles under the Privacy Act 1988. You may obtain a copy from the office of the Federal Privacy Commissioner.
2. The type of personal information Stuart and Harrison (Sales) Pty Ltd holds depends Upon what specific business is transacted, but may include the following:  
Customer Name, Address, Contact telephone number, Drivers license Number, Occupation and Date of Birth  
Vehicle details including registration, Finance or credit application details.
3. The main purpose for which Stuart and Harrison (Sales) Pty Ltd holds this information Are to complete the sale or purchase process for a new or used vehicle, to obtain finance and/or insurance for customers, to maintain service records on our customers' vehicles, to maintain trading history and accounts for parts and service customers.
4. Occasionally Stuart and Harrison (Sales) Pty Ltd contracts out service to a third party which carries out work that cannot be performed by Stuart and Harrison (Sales) Pty Ltd at its premises. The type of personal information that may be given to third parties is: Name, Address, Contact telephone number(s) and vehicle details
5. Your information may be disclosed to Holden Limited for warranty and related purposes. Stuart and Harrison (Sales) Pty Ltd and Holden Limited may send you material or contact you about its products and services and disclose your information to its contractors and agents, such as call center operators, advertising agencies, direct mail houses and debt collectors. We may also disclose your information to related bodies corporate and transfer your information out of and into Australia for the purposes outlined in this Privacy Statement.
6. Your information may be disclosed to a financier and/or insurance company for the purpose of quoting or completing a finance or insurance transaction on your behalf.
7. Requests for access to your personal information must be made in writing and directed to: THE PRIVACY OFFICER, Stuart and Harrison (Sales) Pty Ltd. Any requests for access will be taken to the Retailer Principal of the Dealership and you will be advised within 48 hours of receipt or the request regarding the outcome of your request.

**PRIVACY STATEMENT** CONT...

## **Holden Privacy Policy**

Holden complies with the National Privacy Principles

Holden respects the rights of individuals to determine to whom they give their personal information and how this information is used. Holden collects and uses your information in order to provide better customer service by striving to meet your needs and expectations about our cars and other products. We will not sell your information to any other organization.

We will be fair and open about the way we collect information about you and what we intend to do with the information. We share information about you with our affiliated companies and related companies, like General Motors, as well as our retailers and contractors to assist them to improve the quality and standard of service they provide to you. Our retailers, affiliated companies and related companies share information with us about you so that we can learn more about your expectations of us and how we can meet them. Where practicable, we will collect personal information directly from you. If we receive personal information about you from someone else or provide personal information to someone else about you, like our retailers or contractors providing services to us, wherever possible we will make sure they comply with the Privacy Act.

We will be open with you about the kinds of personal information we hold and what we do with it. We will strive to ensure that information about you is accurate when we collect or use it. Wherever possible and appropriate we will let you see the information we hold about you and correct it if it's wrong. If we do not grant you access to your personal information we will tell you why.

We will keep your information secure. Only properly authorized people are permitted to see or use it. We will take steps to protect your privacy if we send personal information about you outside Australia.

When we no longer use your information we will take care to properly de-identify it or destroy it.

If you are unhappy with the way we have collected, used or shared your information we will investigate and respond to your complaint, Please contact Holden's Customer Assistance on 1800 033 349 or email us at [customer.assistance@holden.com.au](mailto:customer.assistance@holden.com.au)

**For more detailed information about Holden and Privacy please visit our website, [www.holden.com.au/privacy](http://www.holden.com.au/privacy)**